



**Education Division
Statistical Data**

January 1, 2017 through September 30, 2020

Executive Summary

Approved Active Programs – VN

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	128	131	132	132
Feb	128	126	132	132
Mar	130	127	132	132
Apr	129	126	129	132
May	129	127	129	132
June	125	120	129	132
Jul	124	130	129	132
Aug	122	129	128	132
Sep	125	129	128	132
Oct		129	128	132
Nov		130	127	132
Dec		129	127	132

Approved Active Programs – PT

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	13	13	12	12
Feb	13	13	12	12
Mar	13	13	12	12
Apr	13	14	13	12
May	14	12	13	12
June	12	12	13	12
Jul	12	13	13	12
Aug	12	13	13	12
Sep	12	13	13	12
Oct		13	13	12
Nov		13	13	12
Dec		13	13	12

Provisionally Approved Active Programs – VN

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	11	10	11	21
Feb	10	13	11	21
Mar	10	13	11	21
Apr	13	13	11	21
May	13	9	11	21
June	12	7	11	21
Jul	12	8	11	21
Aug	14	9	13	11
Sep	14	16	13	11
Oct		9	13	11
Nov		9	14	11
Dec		11	14	11

Provisionally Approved Active Programs – PT

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	1	1	1	2
Feb	1	1	1	2
Mar	1	1	1	2
Apr	2	1	1	2
May	2	1	1	2
June	1	1	1	2
Jul	1	1	1	2
Aug	1	1	1	2
Sep	1	1	1	2
Oct		1	1	2
Nov		1	1	1
Dec		1	1	1

Assigned Proposed Programs – VN

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	20	11	22	8
Feb	19	11	22	8
Mar	17	10	22	8
Apr	16	13	21	8
May	16	13	24	8
June	16	20	24	8
Jul	16	22	24	8
Aug	14	21	24	9
Sep	17	21	24	9
Oct		22	12	9
Nov		21	11	22
Dec		20	15	22

Assigned Proposed Programs – PT

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	1	0	1	1
Feb	0	0	1	1
Mar	0	0	1	1
Apr	0	0	1	1
May	0	0	1	1
June	0	0	1	1
Jul	0	2	1	1
Aug	0	1	1	1
Sep	2	1	1	1
Oct		1	0	1
Nov		1	0	1
Dec		1	0	1

Unassigned Proposed Programs – VN

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	33	32	27	23
Feb	32	32	27	26
Mar	32	32	27	25
Apr	33	24	28	25
May	34	24	28	25
June	35	24	28	25
Jul	35	24	28	25
Aug	37	27	28	18
Sep	38	29	28	18
Oct		31	19	18
Nov		33	20	27
Dec		33	22	27

Unassigned Proposed Programs – PT

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	1	2	0	1
Feb	1	2	0	1
Mar	1	2	0	1
Apr	1	1	1	1
May	1	1	1	1
June	1	1	1	1
Jul	1	1	1	1
Aug	1	1	1	1
Sep	1	1	1	1
Oct		1	2	1
Nov		1	2	0
Dec		1	2	0

**These eight categories are captured on a monthly basis and do not accumulate into yearly totals.

Complaints Received Regarding Approved Programs

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	5	7	11	11
Feb	8	10	7	11
Mar	7	8	7	13
Apr	2	9	7	5
May	16	7	5	5
June	1	5	5	7
Jul	10	3	4	8
Aug	10	5	5	8
Sep	7	6	6	9
Oct		19	8	10
Nov		16	6	11
Dec		9	10	11
Total	66	104	81	109

**Change Requests from Programs
(# of times reviewed)**

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	460	341	375	167
Feb	425	286	126	167
Mar	548	295	126	167
Apr	632	253	126	212
May	556	302	170	213
June	545	418	171	213
Jul	614	470	171	240
Aug	581	435	275	240
Sep	496	461	276	241
Oct		453	333	270
Nov		488	206	270
Dec		426	271	270
Total	4,857	4,628	2,626	2,670

**Faculty Approval Applications
(# of times reviewed)**

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	196	174	286	136
Feb	197	123	122	136
Mar	119	160	122	136
Apr	88	203	122	126
May	100	196	228	126
June	202	155	229	126
Jul	287	232	128	173
Aug	247	218	196	173
Sep	242	183	196	174
Oct		205	222	190
Nov		184	176	190
Dec		208	173	191
Total	1,678	2,241	2,200	1,877

**Faculty Approval Applications
(# of times reviewed)**

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	280	141	228	150
Feb	171	147	111	150
Mar	178	162	111	150
Apr	31	157	112	101
May	69	232	96	102
June	212	216	97	102
Jul	266	155	97	113
Aug	341	150	181	113
Sep	314	165	182	113
Oct		190	146	126
Nov		199	125	127
Dec		208	109	127
Total	1,862	2,122	1,595	1,474

Reports for Executive Officer Review

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	20	19	26	18
Feb	15	9	15	19
Mar	11	13	15	19
Apr	5	14	15	13
May	15	15	13	14
June	12	15	13	14
Jul	20	13	13	15
Aug	8	16	16	15
Sep	13	17	16	15
Oct		10	13	11
Nov		11	9	12
Dec		10	13	12
Total	119	162	177	177

Reports for Board Meetings

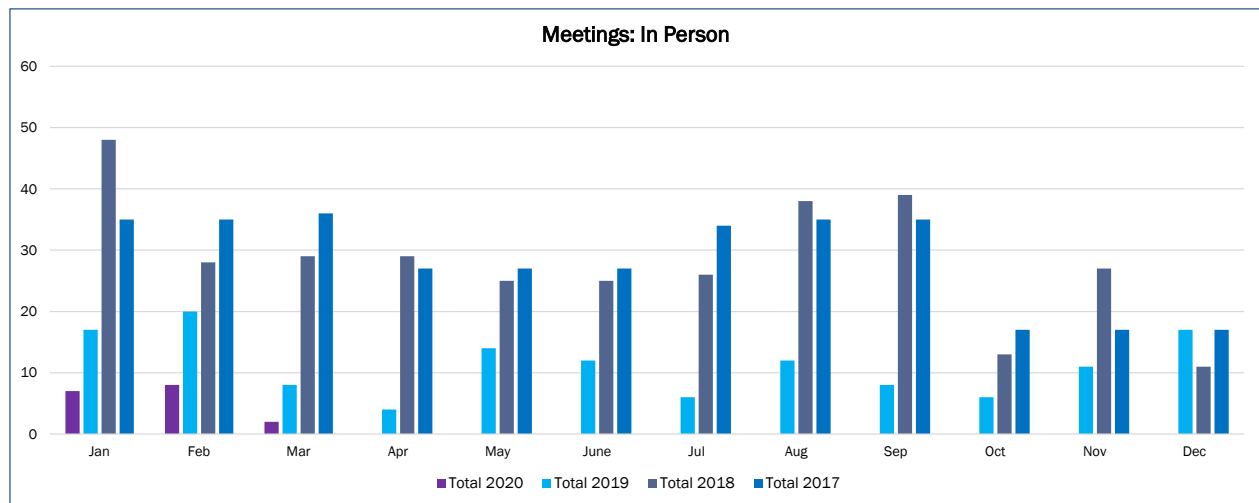
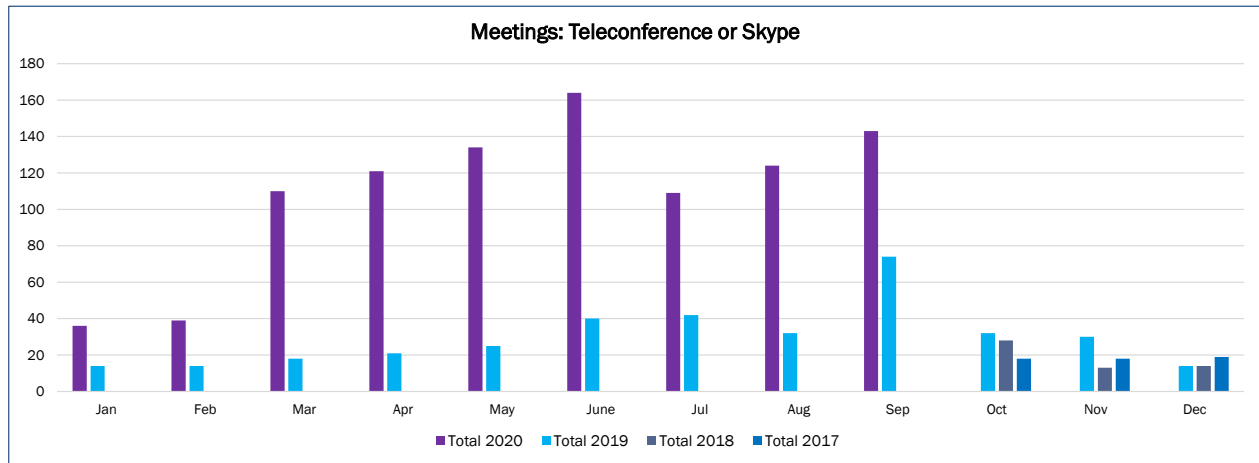
	Total 2020	Total 2019	Total 2018	Total 2017
Jan	8	7	8	4
Feb	9	10	2	4
Mar	6	6	2	4
Apr	8	5	3	2
May	9	11	3	3
June	4	8	3	3
Jul	9	10	3	3
Aug	10	8	4	4
Sep	4	6	4	4
Oct		6	10	7
Nov		6	7	8
Dec		5	6	8
Total	67	88	55	54

Inspections: Onsite

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	4	6	6	5
Feb	3	1	3	5
Mar	2	4	4	4
Apr	0	5	4	2
May	0	4	1	3
June	0	3	2	3
Jul	1	4	2	2
Aug	1	4	3	3
Sep	1	3	3	3
Oct		4	6	3
Nov		3	4	4
Dec		4	1	4
Total	12	45	39	41

Inspections: Program Record Surveys completed

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	11	7	8	6
Feb	3	3	4	6
Mar	7	3	5	6
Apr	7	5	5	3
May	1	6	3	4
June	1	6	3	4
Jul	5	3	3	5
Aug	3	1	6	6
Sep	1	8	7	6
Oct		6	6	4
Nov		9	2	5
Dec		2	6	5
Total	39	59	58	60

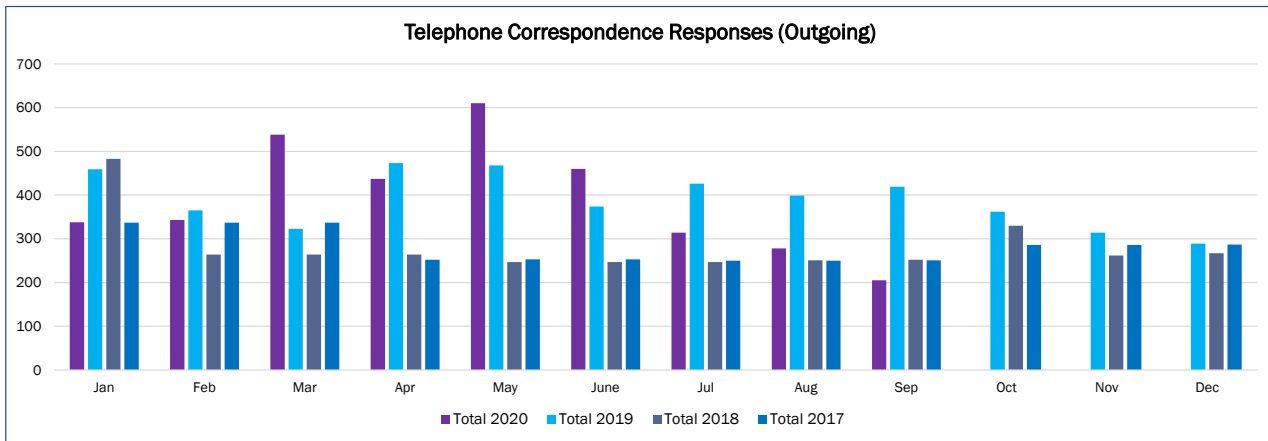
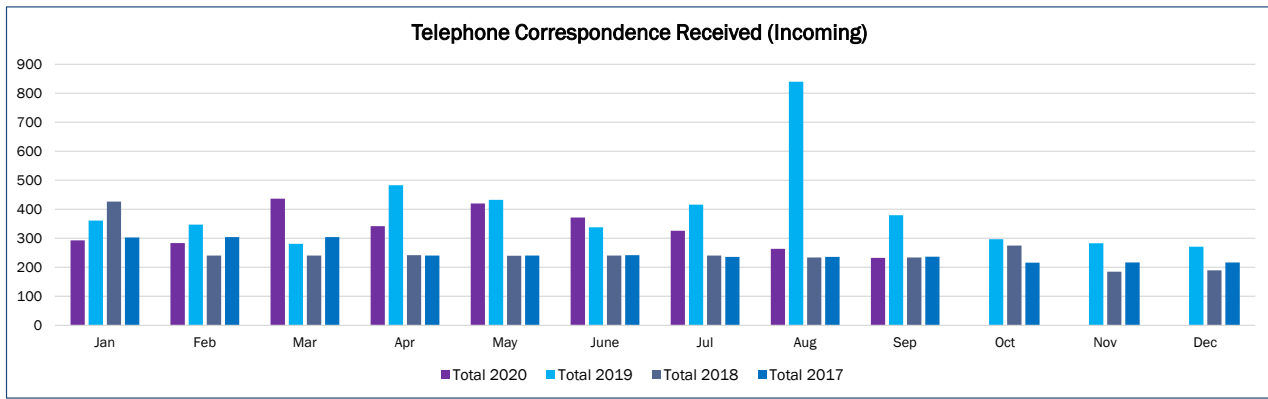


Written Correspondence Received (Incoming)

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	2,729	1,407	2,509	1,811
Feb	2,593	1,338	1,465	1,812
Mar	3,717	989	1,465	1,812
Apr	3,328	1,129	1,466	1,367
May	3,322	1,353	1,317	1,367
June	2,588	1,496	1,318	1,368
Jul	2,518	2,015	1,317	1,402
Aug	2,688	1,918	1,444	1,403
Sep	2,514	2,377	1,445	1,403
Oct		1,984	1,359	1,271
Nov		1,827	1,244	1,272
Dec		1,684	1,212	1,272
Total	25,997	19,517	17,561	17,560

Written Correspondence Responses (Outgoing)

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	1,957	930	1,631	1,205
Feb	1,952	1,018	991	1,205
Mar	2,942	857	992	1,205
Apr	2,864	1,015	992	820
May	2,556	1,272	733	820
June	2,262	1,299	734	820
Jul	2,708	1,754	734	876
Aug	2,365	1,135	946	876
Sep	2,374	2,048	947	876
Oct		1,823	976	906
Nov		1,641	855	906
Dec		1,487	887	906
Total	21,980	16,279	11,418	11,421



Scope of Practice Questions

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	90	62	143	101
Feb	78	62	81	102
Mar	90	133	81	102
Apr	74	138	81	82
May	95	139	82	82
June	96	115	83	83
Jul	96	66	83	91
Aug	60	104	96	92
Sep	78	89	96	92
Oct		111	85	57
Nov		101	52	57
Dec		80	35	58
Total	757	1,200	998	999

Psychiatric Technician Examination Development Session Preparation

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	10	20	5	3
Feb	19	10	1	2
Mar	1	8	0	2
Apr	2	16	0	1
May	2	0	1	1
June	0	1	0	1
Jul	0	9	1	4
Aug	0	6	11	4
Sep	0	6	11	5
Oct		12	0	1
Nov		0	0	1
Dec		12	4	2
Total	34	100	34	27

Intravenous Therapy/Blood Withdrawal Course Certification and CE Provider Applications

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	22	27	42	34
Feb	18	10	30	35
Mar	12	6	31	35
Apr	10	9	31	21
May	10	5	17	22
June	27	5	18	22
Jul	22	44	17	27
Aug	19	8	32	27
Sep	42	21	32	27
Oct		12	26	14
Nov		19	12	14
Dec		25	4	14
Total	182	191	292	292

Intravenous Therapy/Blood Withdrawal Approved License Certifications Issued in Breeze

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	353	362	244	356
Feb	295	309	270	716
Mar	375	274	530	454
Apr	248	370	447	445
May	155	254	370	460
June	254	335	510	818
Jul	368	519	353	298
Aug	380	557	508	336
Sep	434	185	617	354
Oct		507	285	288
Nov		306	325	486
Dec		574	414	325
Total	2,862	4,552	4,873	5,336

*Education Division team assumed responsibility for IV/BW certifications in March 2019



Licensing Division Statistical Data

January 1, 2017 through September 30, 2020

Executive Summary

**BVNPT Licensing Division Statistics
January 2017 through September 2020
Vocational Nurses and Psychiatric Technicians**

VN Examination Request Received

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	474	439	576	449
Feb	759	563	654	648
Mar	511	499	600	691
Apr	627	519	679	504
May	764	884	892	893
June	792	543	489	590
Jul	663	616	531	535
Aug	774	867	609	900
Sep	795	617	563	603
Oct		556	653	642
Nov		565	590	491
Dec		662	858	770
Total	6,159	7,330	7,694	7,716

PT Examination Requests Received

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	65	55	74	68
Feb	27	16	15	15
Mar	3	9	11	8
Apr	16	6	3	3
May	42	90	60	81
June	13	42	13	5
Jul	16	33	47	79
Aug	63	52	65	50
Sep	15	35	55	55
Oct		9	12	9
Nov		7	11	8
Dec		68	110	116
Total	260	422	476	497

VN Examination Retakes Received

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	356	292	448	419
Feb	311	328	420	414
Mar	396	462	453	514
Apr	450	394	421	388
May	389	376	433	454
June	348	332	378	390
Jul	389	337	363	405
Aug	426	346	700	423
Sep	408	321	409	437
Oct		310	422	401
Nov		289	331	375
Dec		232	301	330
Total	3,473	4,019	5,079	4,950

PT Examination Retakes Received

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	24	19	28	30
Feb	12	20	32	27
Mar	18	29	29	35
Apr	22	27	35	34
May	25	23	24	32
June	15	17	35	31
Jul	29	18	26	26
Aug	13	21	51	33
Sep	24	28	30	17
Oct		15	29	34
Nov		28	23	22
Dec		15	21	23
Total	182	260	363	344

VN Interim Permits Issued

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	1	8	20	15
Feb	1	9	15	14
Mar	0	5	14	9
Apr	8	4	10	15
May	19	7	18	16
June	19	14	11	17
Jul	8	5	15	18
Aug	7	5	20	17
Sep	10	14	11	28
Oct		2	13	7
Nov		0	3	11
Dec		1	12	16
Total	73	74	162	183

PT Interim Permits Issued

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	0	0	0	0
Feb	0	0	0	0
Mar	0	0	0	0
Apr	0	0	1	0
May	0	16	3	0
June	10	0	0	0
Jul	2	1	3	0
Aug	0	1	0	0
Sep	0	0	0	0
Oct		0	0	0
Nov		0	0	0
Dec		0	11	0
Total	12	18	18	-

VN Examination Results

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	608	753	662	656
Feb	702	835	661	772
Mar	492	838	913	1179
Apr	568	807	850	773
May	769	796	919	863
June	903	761	858	916
Jul	1,056	902	984	941
Aug	1,008	835	969	952
Sep	1,094	849	818	916
Oct		989	831	889
Nov		734	781	803
Dec		754	843	758
Total	7,200	9,853	10,089	10,418

PT Examination Results

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	36	40	40	42
Feb	37	85	49	44
Mar	37	35	85	49
Apr	29	42	97	77
May	47	41	62	68
June	37	42	50	55
Jul	53	62	60	75
Aug	54	70	57	66
Sep	53	78	50	59
Oct		72	77	46
Nov		57	63	66
Dec		39	36	55
Total	383	663	726	702

VN Initial Applications Received

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	514	491	508	581
Feb	456	568	490	502
Mar	538	560	619	605
Apr	466	582	655	639
May	417	507	548	519
June	582	584	623	546
Jul	686	684	578	517
Aug	644	612	953	646
Sep	653	554	551	624
Oct		681	603	582
Nov		557	497	488
Dec		509	527	490
Total	4,956	6,889	7,152	6,739

PT Initial Applications Received

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	17	22	17	24
Feb	26	64	28	28
Mar	35	53	33	17
Apr	17	28	54	31
May	32	17	48	49
June	21	15	26	26
Jul	23	40	30	38
Aug	32	30	51	31
Sep	21	53	27	29
Oct		53	35	34
Nov		26	45	41
Dec		26	23	27
Total	224	427	417	375

VN Endorsements Received

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	46	35	46	49
Feb	37	44	48	43
Mar	44	49	53	65
Apr	40	49	49	42
May	36	52	47	46
June	52	47	63	52
Jul	63	54	43	56
Aug	86	73	88	63
Sep	57	48	59	61
Oct		56	44	83
Nov		63	35	37
Dec		35	36	41
Total	461	605	611	638

PT Endorsements Received

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	0	0	0	0
Feb	0	0	0	1
Mar	0	0	0	0
Apr	0	0	0	0
May	0	0	0	0
June	0	1	0	0
Jul	0	1	0	1
Aug	0	0	0	0
Sep	0	0	0	0
Oct		0	0	0
Nov		0	0	1
Dec		1	0	0
Total	-	3	-	3

VN Verification Letters Received

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	167	125	191	127
Feb	168	140	173	162
Mar	144	177	153	208
Apr	138	158	165	185
May	172	178	202	172
June	152	172	165	176
Jul	174	200	177	158
Aug	171	174	159	181
Sep	157	155	154	133
Oct		181	150	180
Nov		123	171	116
Dec		136	135	107
Total	1,443	1,919	1,995	1,905

PT Verification Letters Received

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	0	1	0	0
Feb	0	1	1	0
Mar	0	1	2	0
Apr	2	1	1	0
May	0	0	0	0
June	0	0	1	0
Jul	1	0	1	0
Aug	2	2	0	1
Sep	1	0	0	1
Oct		1	0	0
Nov		0	1	0
Dec		0	0	0
Total	6	7	7	2

VN Licenses Issued

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	511	544	349	589
Feb	463	499	442	595
Mar	515	573	368	658
Apr	490	589	825	596
May	383	548	917	571
June	617	624	626	397
Jul	681	699	528	554
Aug	630	606	933	635
Sep	636	533	541	506
Oct		694	612	723
Nov		546	498	477
Dec		531	447	547
Total	4,926	6,986	7,086	6,848

PT Licenses Issued

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	13	19	24	22
Feb	39	66	16	27
Mar	36	55	29	33
Apr	18	26	60	27
May	32	15	47	51
June	22	15	32	28
Jul	22	36	30	25
Aug	30	29	57	36
Sep	23	54	28	50
Oct		61	35	30
Nov		23	38	38
Dec		22	36	31
Total	235	421	432	398

VN Renewals Completed

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	4,526	4,297	4,472	3,924
Feb	3,667	3,808	3,647	3,856
Mar	3,882	3,705	4,018	4,416
Apr	4,388	3,720	3,618	3,762
May	3,648	3,842	3,674	3,945
June	3,785	3,720	3,718	3,943
Jul	4,153	3,984	3,899	3,509
Aug	4,123	4,174	6,828	3,926
Sep	4,280	3,949	3,941	4,151
Oct		4,242	4,404	4,109
Nov		4,127	4,081	3,938
Dec		3,752	3,778	3,740
Total	36,452	47,320	50,078	47,219

PT Renewals Completed

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	420	391	384	320
Feb	336	324	376	356
Mar	362	366	372	384
Apr	399	348	346	410
May	348	403	361	356
June	365	347	351	411
Jul	394	425	401	378
Aug	373	391	614	430
Sep	389	348	356	347
Oct		367	383	383
Nov		345	368	382
Dec		345	358	333
Total	3,386	4,400	4,670	4,490

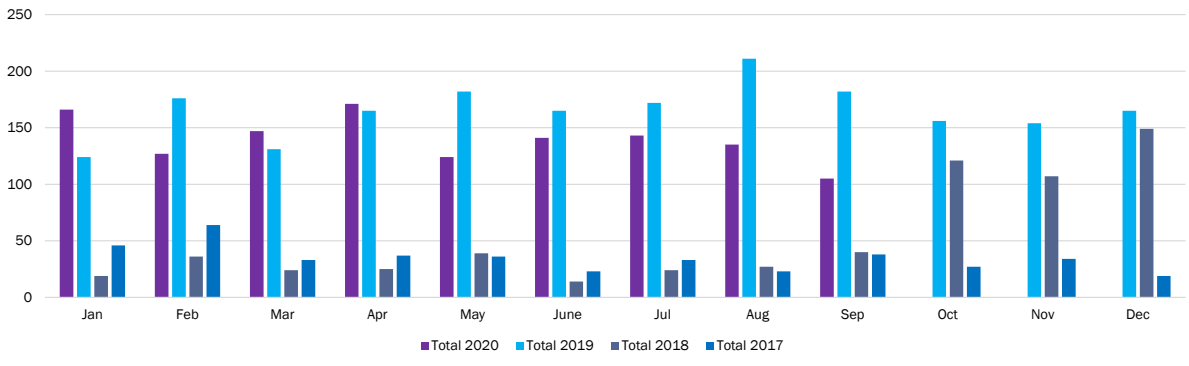
VN Equivalency Applications Received - Online and In House

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	133	75	143	133
Feb	107	99	136	147
Mar	123	103	158	173
Apr	115	140	150	132
May	126	109	156	174
June	127	95	143	156
Jul	154	138	126	161
Aug	129	132	168	157
Sep	139	100	147	149
Oct		107	170	170
Nov		118	115	116
Dec		104	125	108
Total	1,153	1,320	1,737	1,776

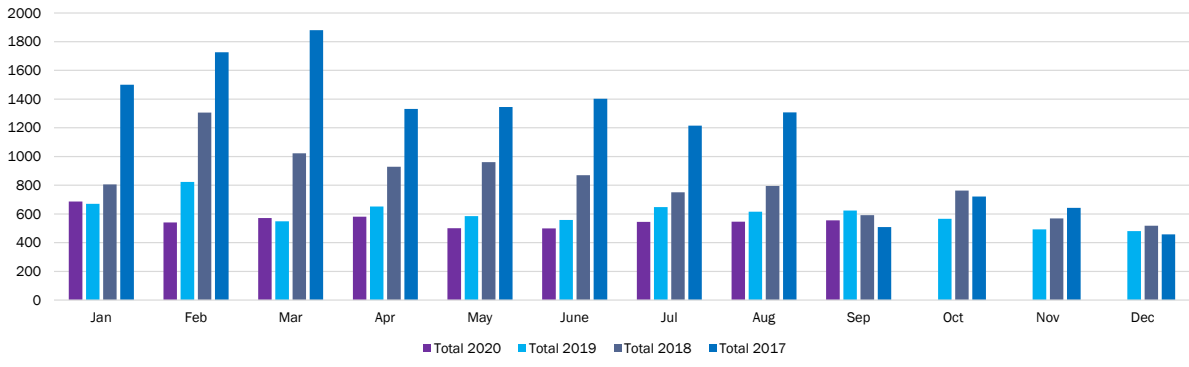
PT Equivalency Applications Received - Online and In House

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	8	0	0	0
Feb	1	1	4	4
Mar	0	1	3	0
Apr	2	3	1	0
May	1	1	0	3
June	1	5	1	2
Jul	2	1	0	5
Aug	3	0	1	6
Sep	1	3	3	4
Oct		4	0	4
Nov		3	4	4
Dec		2	2	0
Total	19	24	19	32

Name Changes



Address Changes



BVNPT Licensing Division Statistics
January 2017 through September 2020
Vocational Nurses and Psychiatric Technicians – Processing Times in Weeks

VN School Applications – Online

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	0	0.21	4.4	4.5
Feb	0	0	3.7	4
Mar	0	0	1.7	4.25
Apr	0	0	1	2
May	0	0	0.4	2.75
June	0	0.1	0.5	1.5
Jul	0	0	0.1	1.5
Aug	0	0	0.3	1.3
Sep	0	0	0.1	1
Oct		0	0	3.4
Nov		0	0	2.8
Dec		0	0.2	5.5

PT School Applications – Online

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	0.5	0.3	5.1	3.75
Feb	1.4	0	5.2	11.5
Mar	4.25	0.1	4.9	10.5
Apr	0	0	1	7
May	2	0	0.5	2
June	3.7	0	1	1.5
Jul	2.2	0	1.3	1.4
Aug	2	0	0.8	1.5
Sep	1.1	0	0.2	5.5
Oct		0	0.7	10
Nov		0	0.2	7
Dec		0	0.32	3

VN School Applications – In House

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	0	0.1	1.7	8.5
Feb	0	0.25	3	8.75
Mar	0	0.1	1.7	6.5
Apr	0	0	1.8	4
May	0	0	1	3.6
June	0	0.1	1	2.7
Jul	0	0	0.3	1.8
Aug	0	0	0.2	1.3
Sep	0	0	0.1	1.3
Oct		0	0.2	2.8
Nov		0	0.3	3
Dec		0	0.2	2

PT School Applications – In House

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	0.3	0	5.1	4.5
Feb	2.3	0	5.2	7
Mar	4.25	0.1	4.7	8.5
Apr	0	0	1	6
May	0	0	5	1
June	0	0	0.8	2
Jul	0	0	1.7	1.7
Aug	0.5	0	0.7	3.5
Sep	0.1	0	0.7	7.5
Oct		0	0.7	7.8
Nov		0	0.3	4.5
Dec		0	0.2	2.7

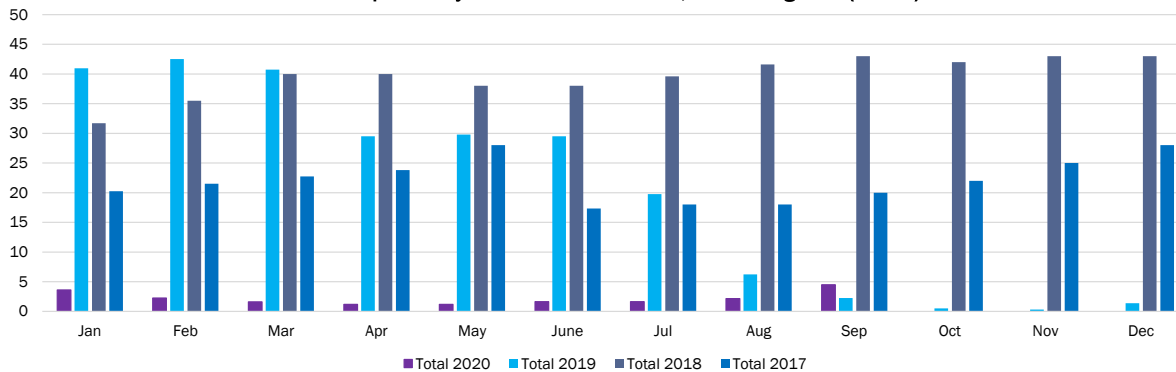
PT Re-Examination

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	0	0	5	3.5
Feb	0	0	2.4	5.75
Mar	0	0	2.5	7
Apr	0	0	1	3
May	0	0	1.1	4
June	0	0	1.1	2.25
Jul	0	0	1.5	2
Aug	0	0	1	1.5
Sep	0	0	0.9	5.5
Oct		0	1	5.1
Nov		0	0.6	3.3
Dec		0	0.5	1.8

PT Equivalency – Online and In House

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	0	0	16.1	8
Feb	0.25	0	19.1	12.5
Mar	2.25	0.1	23.6	15.5
Apr	1.2	0	23	16.25
May	1.19	0	22.5	10.4
June	1.63	0	10	4.25
Jul	0	0	5.6	4.8
Aug	0	0	2.4	6
Sep	0	0	1	10
Oct		0	0.4	15.6
Nov		0	0.5	18.1
Dec		0	0.2	22.1

VN Equivalency – Online and In House; Processing time (weeks)



VN Verification – Online

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	0.4	0.7	15.2	14.5
Feb	0.5	0.75	19.2	13
Mar	0.6	0.25	16.6	7
Apr	1	0.75	1.8	2.8
May	0.8	0.6	0.5	4.1
June	0.9	0.9	0.9	3.6
Jul	0.08	0.25	1.2	4.7
Aug	0.08	0.6	0.8	6
Sep	0.6	0	1.2	10
Oct		0.75	0.9	8.5
Nov		1.5	0.7	12
Dec		0.85	1	13

VN Verification – In House

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	1.4	1.84	13.9	13
Feb	1.25	1.3	16.5	12.75
Mar	1.25	2.22	15.3	8
Apr	1.5	2	2.1	7.25
May	1.35	1.6	1.6	6.5
June	1.6	1.25	1.9	5.5
Jul	1.6	25	1.7	3.5
Aug	1.5	1.25	1.7	4.5
Sep	1.6	1.25	1.5	8
Oct		1.5	1.9	7
Nov		1	1.6	9
Dec		1.25	2.8	12

VN Endorsements – Online

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	1	0.75	2.6	2.25
Feb	0.75	0.75	2.9	1.25
Mar	1	0.5	4	0.08
Apr	1	0.42	1	1
May	0.8	0.57	0.6	1
June	1	0.8	1	1
Jul	0.7	0.8	1	1
Aug	1.1	0.4	1.6	1
Sep	0.7	0.25	1.2	1
Oct		0.5	1.2	1.3
Nov		0	1.7	2
Dec		0.8	3.7	1

VN Endorsements – In House

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	1	0.74	1.4	3.25
Feb	0.75	0.75	1.9	4.25
Mar	1	0.5	2	4.75
Apr	1	0.42	1	2.6
May	0.8	0.5	2	2.1
June	1	0.8	0.7	1.7
Jul	0	0.8	1	2
Aug	0	0.4	1.6	1
Sep	0	0.25	1.2	1
Oct		0.5	1.2	1
Nov		0	1.7	2
Dec		0.8	3.7	2

VN Initial Licensure

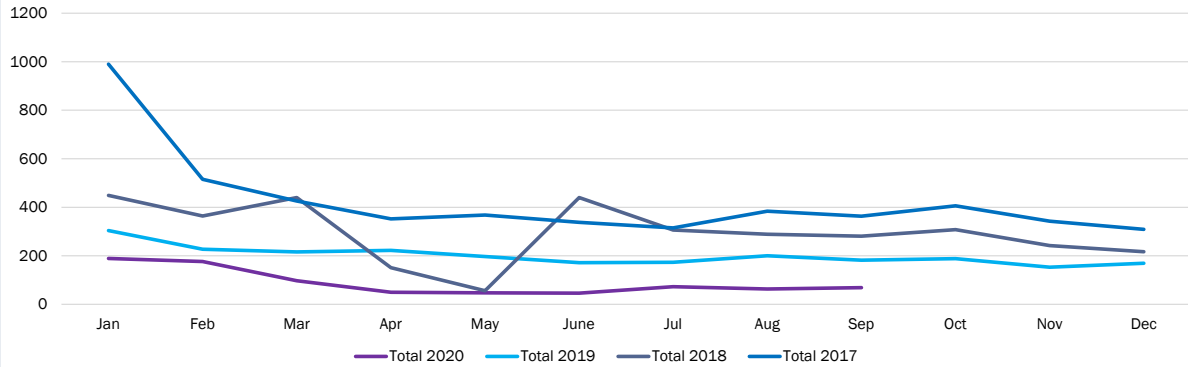
	Total 2020	Total 2019	Total 2018	Total 2017
Jan	0	0.8	1.4	3.25
Feb	0	0.4	1.9	4.25
Mar	0	0	2	4.75
Apr	0	1.14	1	2.6
May	0	0.15	2	2.1
June	0	0.25	0.7	1.7
Jul	0	0.25	1	2
Aug	0	0	1.6	1
Sep	0	0	1.2	1
Oct		0	0.9	1
Nov		0	1	2
Dec		0	0.8	2

PT Initial Licensure

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	0	0	3.4	5
Feb	0	0	0.6	5.5
Mar	0	0	1.3	4.25
Apr	0	0	1	1.8
May	0	0	5	1.4
June	0	0	1.1	1.25
Jul	0	0	1.3	1.7
Aug	0	0	0.6	2.4
Sep	0	0	0.5	6.4
Oct		0	0.8	1.4
Nov		0	0.5	2.5
Dec		0	0.3	2.4

**BNPT Licensing Division Statistics
January 2017 through September 2020
Public Counter and Customer Service**

Applicants/Licensees Assisted at the Public Counter



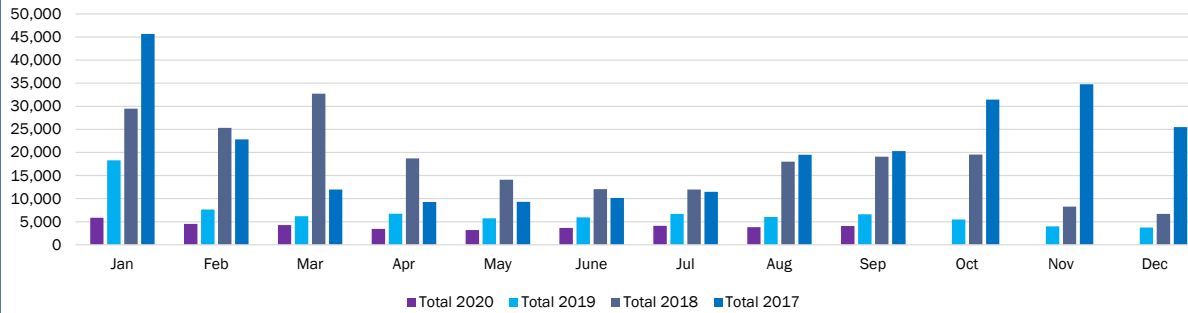
Temporary Licenses Issued at the Public Counter

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	0	1	30	
Feb	0	1	36	
Mar	0	0	62	
Apr	0	0	152	38
May	0	0	57	30
June	0	0	9	24
Jul	0	0	6	36
Aug	0	0	16	39
Sep	0	0	0	50
Oct		0	4	36
Nov		0	2	26
Dec		0	7	27
Total	0	2	381	306

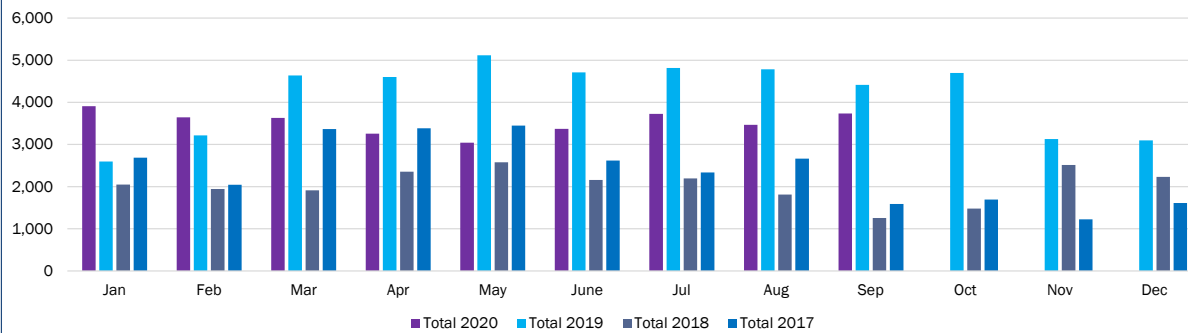
Incoming Emails to the General BNPT Email Box

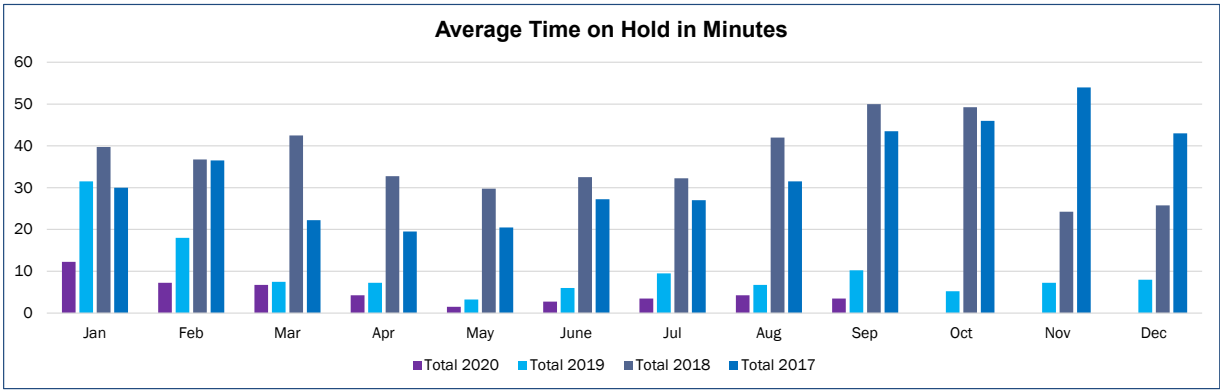
	Total 2020	Total 2019	Total 2018	Total 2017
Jan	1,279	2,594	2,051	2,846
Feb	1,004	1,551	1,483	2,237
Mar	1,544	1,279	1,832	1,921
Apr	1,477	1,154	1,548	890
May	994	1,070	1,426	974
June	1,443	1,120	1,449	1,050
Jul	1,370	982	1,462	1,051
Aug	1,311	1,016	1,690	1,393
Sep	1,410	1,305	1,484	1,264
Oct		1,685	1,646	1,807
Nov		662	1,253	2,758
Dec		1,047	1,228	1,445
Total	11,832	15,465	18,552	19,636

Incoming Telephone Calls



Incoming Calls Answered





Cashiering

In House Processed Payments - VN Renewal

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	80	141	209	344
Feb	59	106	445	121
Mar	55	94	1,037	285
Apr	66	107	644	271
May	49	132	140	117
June	47	243	71	167
Jul	75	124	165	203
Aug	46	96	181	213
Sep	68	79	119	194
Oct		85	171	220
Nov		75	158	202
Dec		80	136	188
Total	545	1,362	3,476	2,525

Online Processed Payments - VN Renewal

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	4,463	4,092	3,052	2,985
Feb	3,462	3,680	2,671	2,302
Mar	3,936	3,717	2,843	2,703
Apr	3,952	3,680	2,632	2,305
May	2,923	3,081	2,193	2,017
June	2,030	2,204	1,431	1,276
Jul	4,104	3,746	2,144	1,915
Aug	4,060	4,108	3,157	2,651
Sep	4,221	3,873	2,978	2,745
Oct		4,165	3,257	2,623
Nov		3,718	3,198	2,697
Dec		3,725	3,231	2,497
Total	33,151	43,789	32,787	28,716

In House Processed Payments - PT Renewal

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	5	7	26	46
Feb	7	11	37	20
Mar	3	12	112	23
Apr	4	14	69	22
May	6	12	14	10
June	3	16	11	22
Jul	7	12	18	24
Aug	8	12	12	15
Sep	1	13	15	21
Oct		9	27	28
Nov		8	14	20
Dec		9	15	17
Total	44	135	370	268

Online Processed Payments - PT Renewal

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	413	382	294	267
Feb	342	315	275	229
Mar	375	363	298	274
Apr	367	336	275	269
May	302	331	240	199
June	205	199	157	144
Jul	392	390	245	218
Aug	366	390	304	313
Sep	386	332	292	251
Oct		365	281	268
Nov		302	307	271
Dec		341	301	258
Total	3,148	4,046	3,269	2,961

In House Processed Payments - VN Examinations

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	134	85	229	694
Feb	82	163	232	320
Mar	161	159	284	514
Apr	68	204	225	703
May	52	219	358	295
June	57	134	190	492
Jul	92	209	207	260
Aug	78	166	227	305
Sep	76	58	132	264
Oct		99	231	306
Nov		88	179	189
Dec		95	137	209
Total	800	1,679	2,631	4,551

Online Processed Payments - VN Examinations

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	418	397	336	251
Feb	512	344	326	281
Mar	500	399	343	295
Apr	542	385	381	283
May	728	632	556	489
June	704	453	319	361
Jul	618	459	282	330
Aug	601	662	519	452
Sep	633	504	386	333
Oct		482	408	331
Nov		456	354	332
Dec		575	660	555
Total	5,256	5,748	4,870	4,293

In House Processed Payments - PT Examinations

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	34	22	53	27
Feb	11	0	6	4
Mar	0	2	8	45
Apr	0	1	1	2
May	5	26	29	4
June	0	2	4	32
Jul	0	1	21	73
Aug	24	23	3	22
Sep	2	4	29	29
Oct		7	1	6
Nov		1	3	2
Dec		0	24	7
Total	76	89	182	253

Online Processed Payments - PT Examinations

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	34	36	22	10
Feb	6	11	10	6
Mar	5	9	4	3
Apr	13	33	1	1
May	39	42	39	48
June	13	40	9	4
Jul	14	34	27	7
Aug	37	33	28	27
Sep	17	8	6	27
Oct		6	16	2
Nov		7	8	7
Dec		68	87	112
Total	178	327	257	254

In House Processed Payments - VN Reexaminations

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	8	39	145	155
Feb	3	48	143	74
Mar	9	47	109	151
Apr	10	33	120	316
May	8	42	124	109
June	4	40	91	153
Jul	7	24	107	91
Aug	7	15	96	116
Sep	15	10	89	114
Oct		10	127	91
Nov		9	79	87
Dec		6	59	89
Total	71	323	1,289	1,546

Online Processed Payments - VN Reexaminations

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	377	284	331	305
Feb	324	325	294	286
Mar	412	444	349	362
Apr	471	392	328	282
May	409	352	340	347
June	360	327	288	291
Jul	385	344	288	334
Aug	410	349	357	321
Sep	405	327	314	326
Oct		314	313	326
Nov		300	262	295
Dec		236	238	252
Total	3,553	3,994	3,702	3,727

In House Processed Payments - PT Reexaminations

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	1	7	15	10
Feb	1	5	20	15
Mar	2	6	15	55
Apr	1	13	16	19
May	1	12	13	27
June	1	9	18	29
Jul	0	9	15	22
Aug	0	10	12	29
Sep	1	6	13	15
Oct		2	17	24
Nov		4	11	13
Dec		2	13	14
Total	8	85	178	272

Online Processed Payments - PT Reexaminations

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	25	15	9	4
Feb	11	16	15	2
Mar	19	23	11	6
Apr	22	15	18	13
May	25	12	12	7
June	14	11	14	9
Jul	29	13	14	4
Aug	12	21	14	5
Sep	24	22	13	5
Oct		14	19	11
Nov		25	11	8
Dec		15	3	9
Total	181	202	153	83

In House Processed Payments - VN Interim Permit

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	0	4	5	3
Feb	0	5	4	3
Mar	0	0	2	1
Apr	0	3	2	3
May	1	3	4	11
June	0	0	2	8
Jul	0	0	3	1
Aug	0	0	2	3
Sep	0	0	1	10
Oct		0	2	3
Nov		0	2	5
Dec		0	0	1
Total	1	15	29	52

Online Processed Payments - VN Interim Permit

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	9	16	15	23
Feb	7	9	8	16
Mar	24	12	11	10
Apr	37	7	8	11
May	36	25	15	11
June	32	20	12	9
Jul	25	14	0	17
Aug	10	12	9	13
Sep	26	34	9	21
Oct		6	10	4
Nov		6	2	6
Dec		3	9	13
Total	206	164	108	154

In House Processed Payments - VN Verification

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	31	31	70	4
Feb	39	42	61	7
Mar	25	32	59	3
Apr	30	56	69	166
May	31	41	107	103
June	30	37	62	97
Jul	30	73	68	59
Aug	37	49	81	66
Sep	40	31	48	54
Oct		36	41	79
Nov		23	64	47
Dec		38	34	34
Total	293	489	764	719

Online Processed Payments - VN Verification

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	112	88	105	11
Feb	110	89	79	15
Mar	110	130	85	18
Apr	93	91	83	95
May	122	128	96	76
June	102	117	87	91
Jul	121	125	87	89
Aug	127	125	104	91
Sep	117	106	88	76
Oct		125	101	84
Nov		86	92	68
Dec		81	77	51
Total	1,014	1,291	1,084	765

In House Processed Payments - VN Initial Licensure

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	1	17	56	27
Feb	2	36	43	110
Mar	2	20	63	146
Apr	2	23	79	60
May	4	8	77	83
June	0	3	48	101
Jul	0	10	51	59
Aug	1	6	47	80
Sep	4	4	30	56
Oct		3	40	73
Nov		5	41	47
Dec		3	28	53
Total	16	138	603	895

Online Processed Payments - VN Initial Licensure

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	510	474	450	465
Feb	454	540	437	430
Mar	534	545	515	535
Apr	464	561	571	559
May	413	506	475	453
June	582	581	563	454
Jul	686	678	525	484
Aug	643	605	581	567
Sep	649	554	513	556
Oct		677	561	512
Nov		550	450	432
Dec		506	490	436
Total	4,935	6,777	6,131	5,883

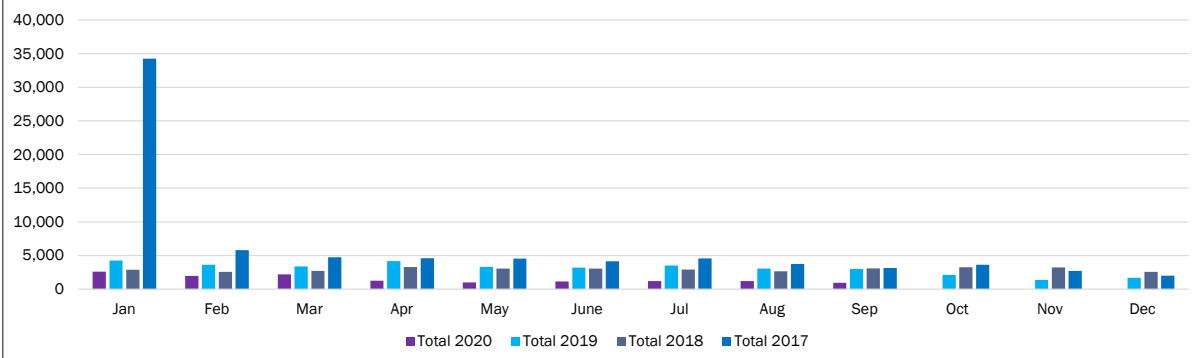
In House Processed Payments - PT Initial Licensure

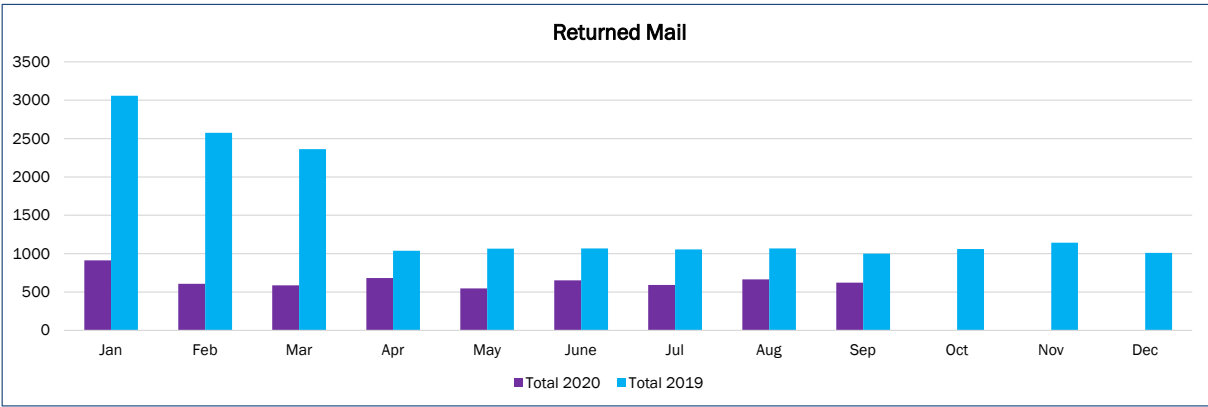
	Total 2020	Total 2019	Total 2018	Total 2017
Jan	0	3	1	7
Feb	0	7	2	5
Mar	2	3	5	9
Apr	0	3	1	3
May	0	1	8	10
June	0	0	2	3
Jul	0	0	3	9
Aug	0	0	5	2
Sep	0	0	1	3
Oct		1	6	1
Nov		0	3	7
Dec		0	4	4
Total	2	18	41	63

Online Processed Payments - PT Initial Licensure

	Total 2020	Total 2019	Total 2018	Total 2017
Jan	17	19	16	14
Feb	26	57	26	22
Mar	33	50	16	14
Apr	17	24	50	26
May	32	17	43	41
June	21	15	23	23
Jul	24	40	28	34
Aug	32	30	32	29
Sep	21	53	25	26
Oct		53	30	33
Nov		26	41	34
Dec		26	20	23
Total	223	410	350	319

Incoming Mail







Enforcement Division Statistical Data

July 1, 2016 through September 30, 2020

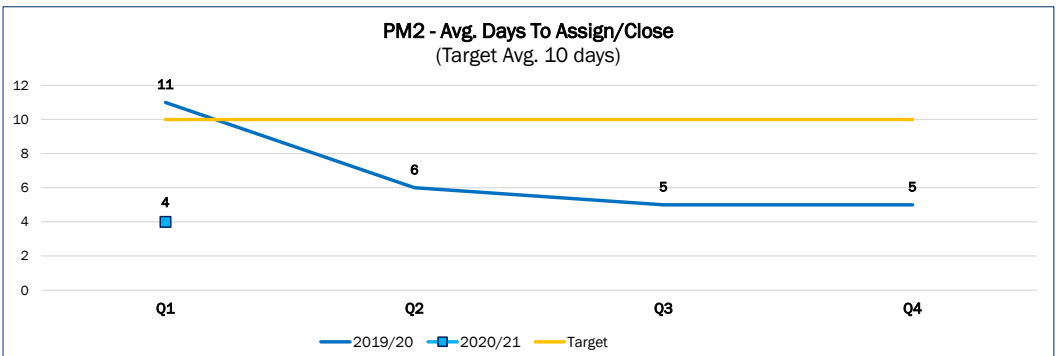
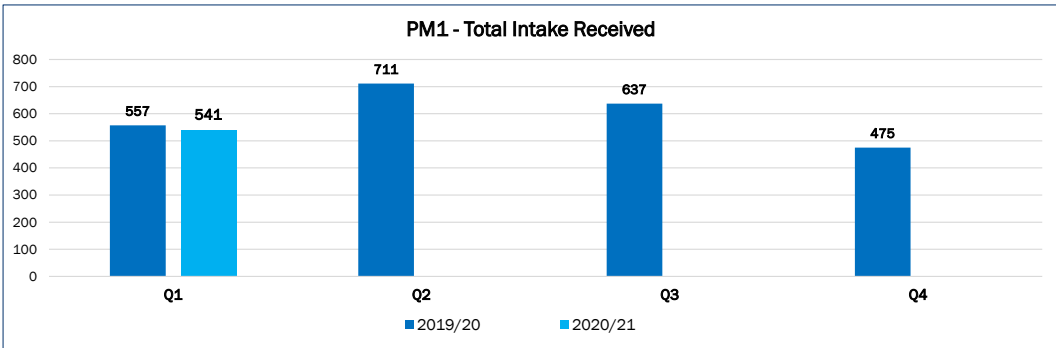
Executive Summary

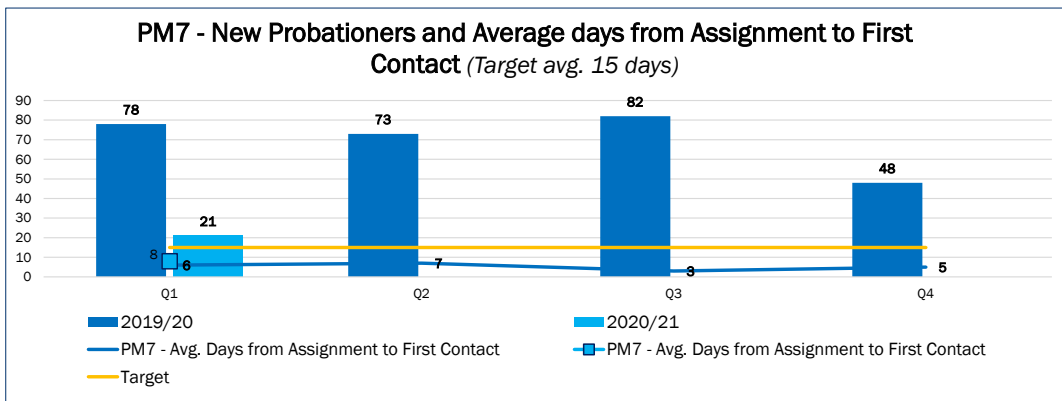
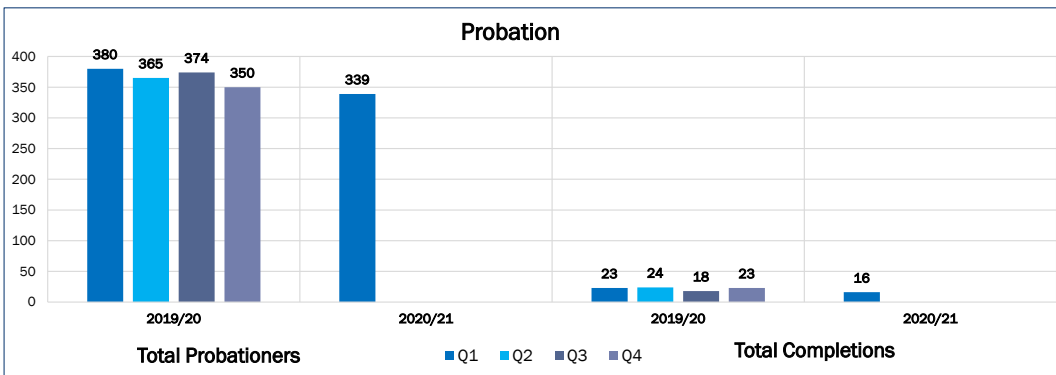
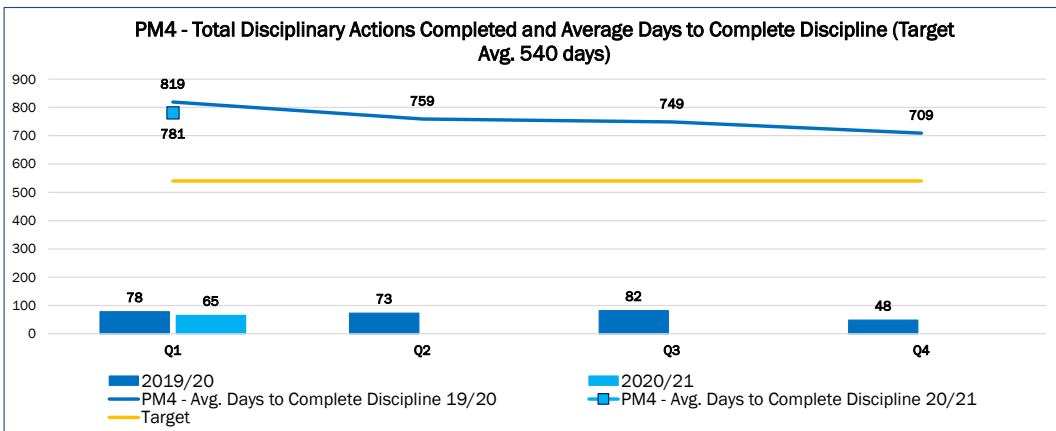
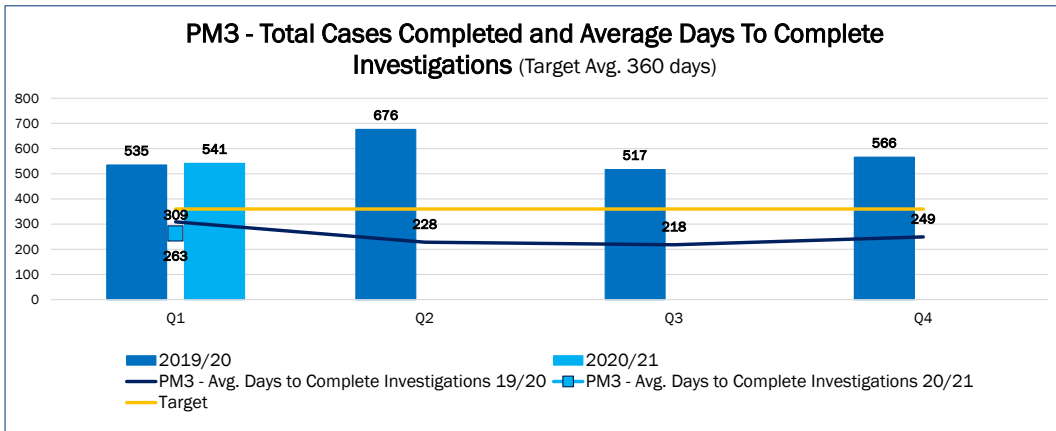
Enforcement Division consists of
1. Intake and Enhanced Screening Unit
2. Licensee and Applicant Case Review Unit
3. Special Investigations Unit
4. Discipline Unit
5. Probation Unit
Enforcement Division statistics are shown through Performance Measures and incorporate CPEI Guidelines. These measures are based on quarters in the Fiscal Year.

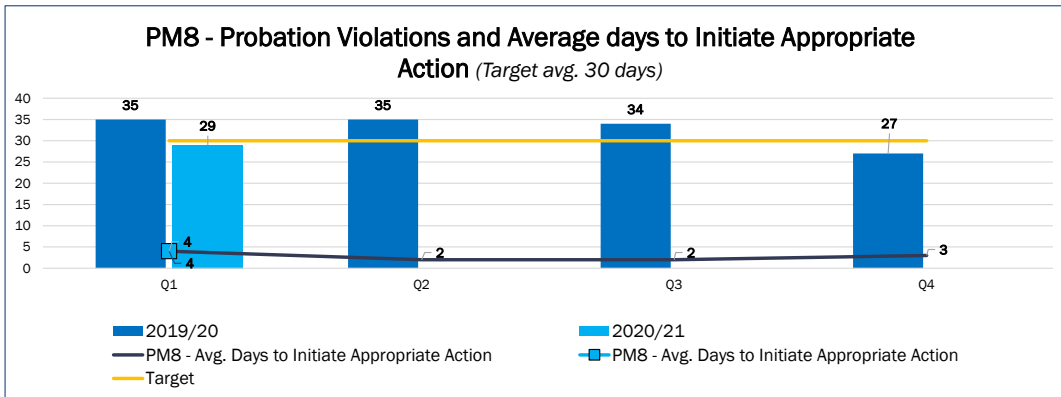
ENFORCEMENT DIVISION – PERFORMANCE MEASURES

PERFORMANCE MEASURE	DESCRIPTION	TARGET AVERAGE (Days)
PM 1 Complaint Volume	Total number of complaints received	N/A
PM 2 Complaint Intake – Cycle Time	Average number of days from complaint receipt to the date the complaint was closed or assigned to an investigator	10
PM 3 Investigations Completed	Total number of investigations closed	N/A
PM 3 Investigation – Cycle Time	Average number of days to complete the entire enforcement process for cases not transmitted to the Attorney General. (Includes intake and investigation).	360
PM 4 Formal Discipline Completed	Total number of Formal Discipline cases closed <i>[I] Does not include Petition for Reinstatement, Petition for Reduction of Penalty/Early Termination, or Citation Appeals.</i>	N/A
PM 4 Formal Discipline – Cycle Time	Average number of days to close cases transmitted to the Attorney General for formal disciplinary action. This includes formal discipline and closures without formal discipline (e.g. withdrawals, dismissals, etc.).	540
PM 7 Probation Intake	Total number of New Probationers	N/A
PM 7 Probation Intake – Cycle Time	Average number of days from monitor assignment to the date the monitor makes first contact with the probationer.	15
PM 8 Probation Violations	Total number of Probation term violations	N/A
PM 8 Probation Violation Response – Cycle Time	Average number of days from the date of the violation of probation is reported, to the date the assigned monitor initiates appropriate action.	30

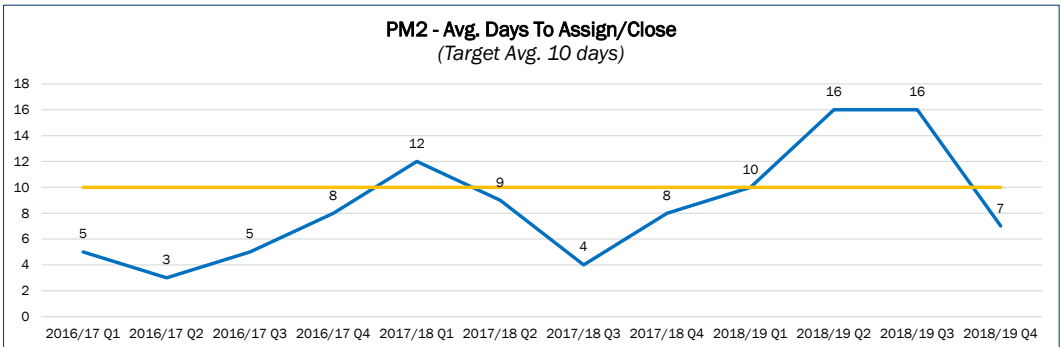
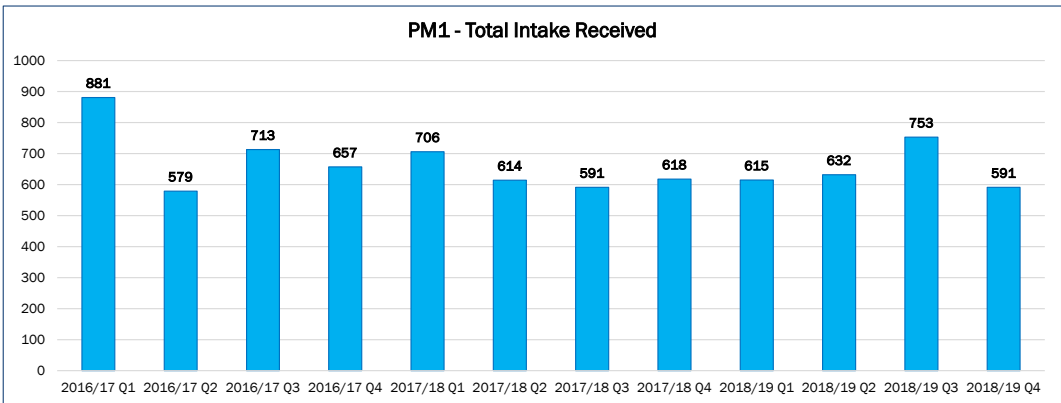
**Comparison of Quarterly statistics
Fiscal Year 2019/20 .vs. Fiscal Year 2020/21**



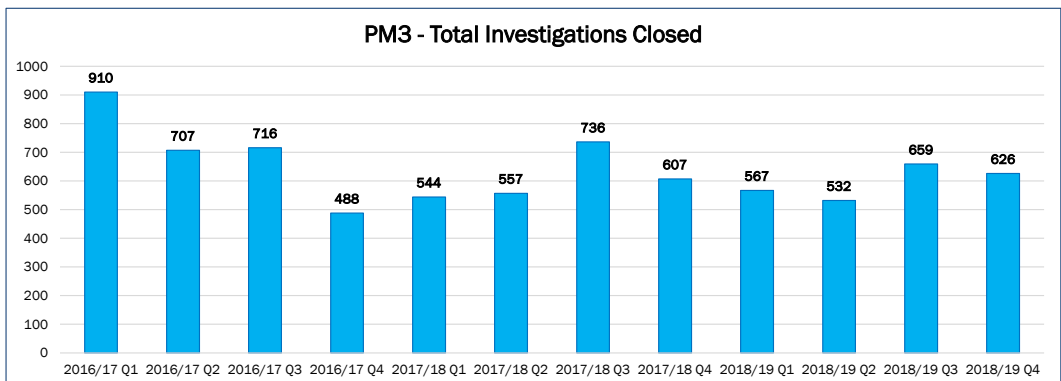


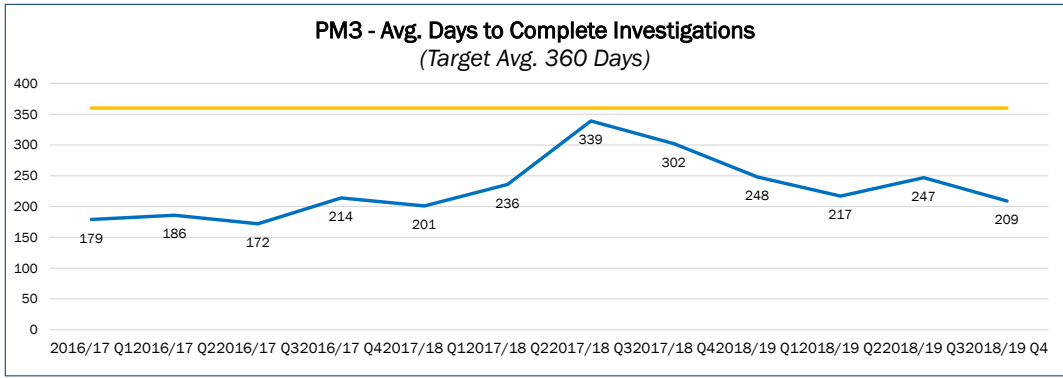


Quarterly statistics Fiscal 2016/17 through Fiscal 2018/19

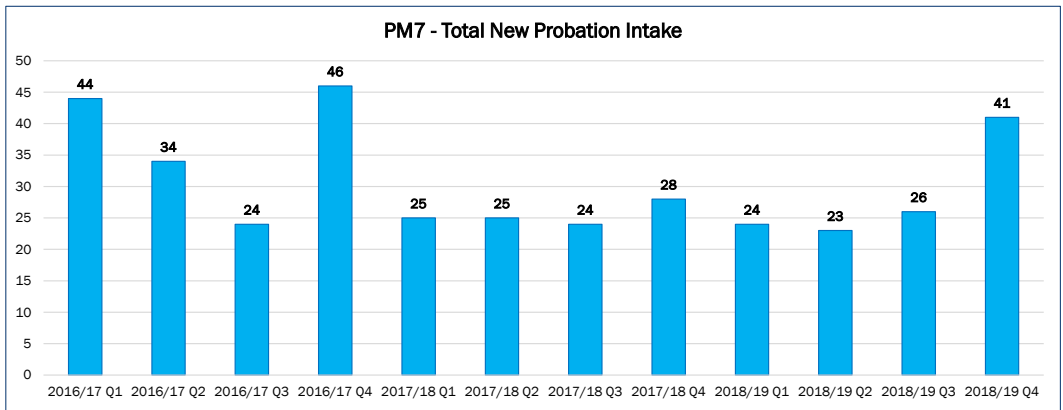
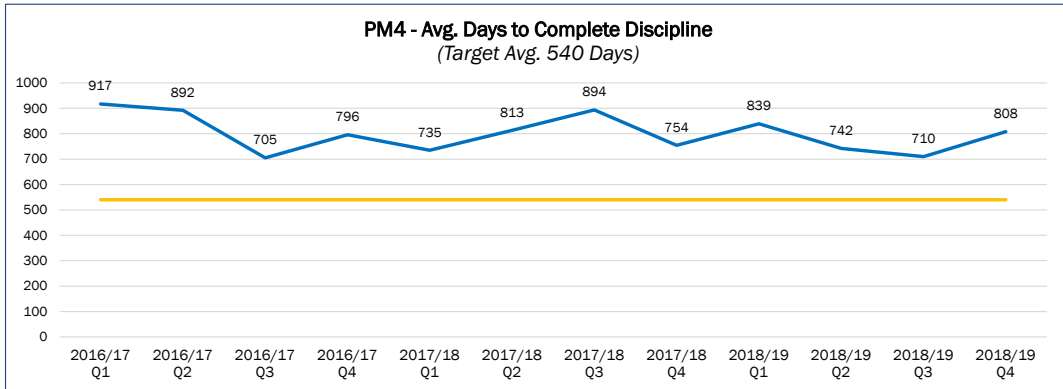
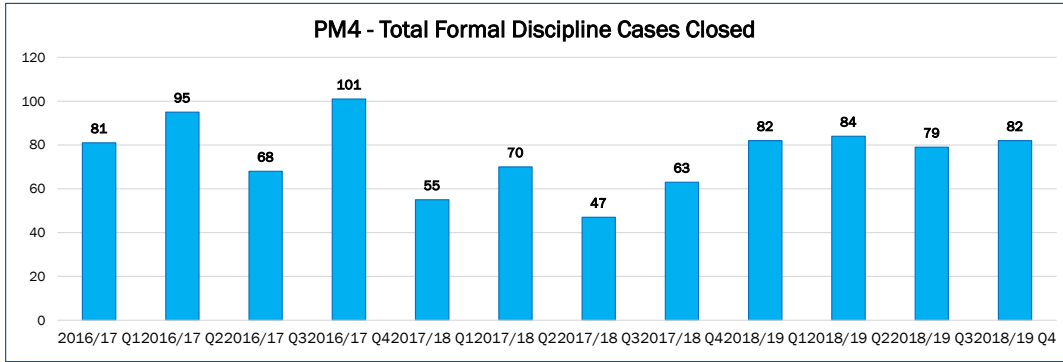


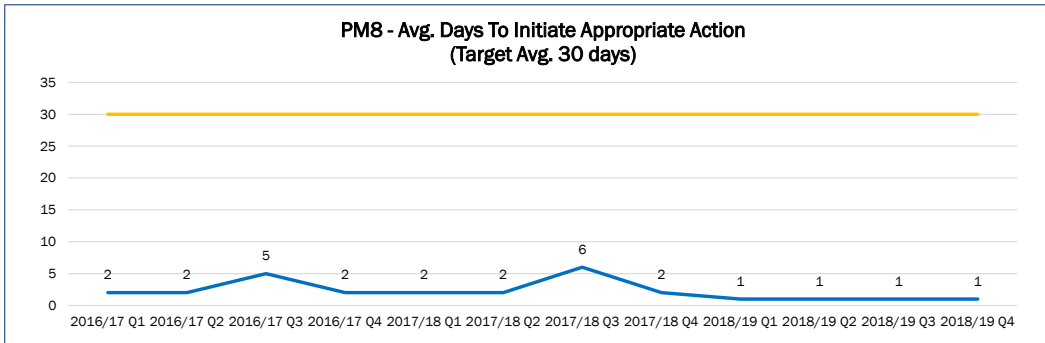
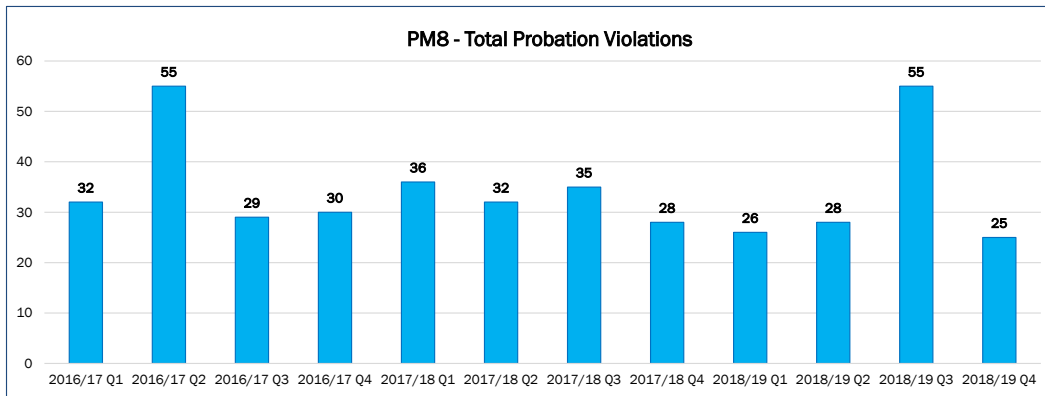
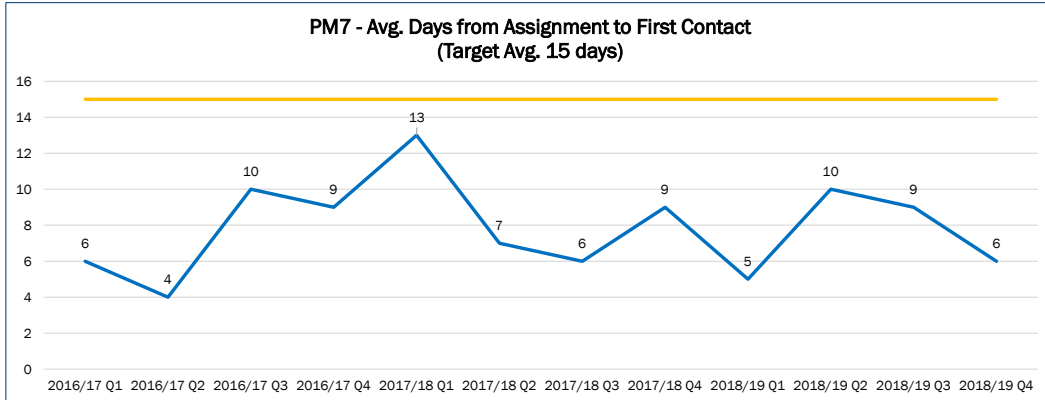
Investigations completed include those closed with Enhanced Screening, Licensee and Applicant Case Review, Special Investigations and Division of Investigations (DOI)





Formal Discipline cases closed are those with final decision received from the Attorney General's Office. The numbers shown are based on the discipline imposed date.
[i] Does not include Petition for Reinstatement, Petition for Reduction of Penalty/Early Termination, or Citation Appeals.





**Comparison of monthly statistics based on calendar year,
January 2018 through September 2020**

