

# CALIFORNIA LEGISLATURE

STATE CAPITOL  
SACRAMENTO, CALIFORNIA  
95814

## Joint Sunset Review Oversight Hearing

Senate Committee on Business, Professions and Economic Development and  
Assembly Committee on Business and Professions

Senator Jerry Hill and Assemblymember Evan Low

### Agenda

Monday, March 5, 2018

10:00 a.m. – State Capitol, John L. Burton Hearing Room (4203)

#### ITEM 1. REVIEW OF THE CALIFORNIA TAX EDUCATION COUNCIL

##### A. Issues to Be Addressed by the Council

- *C. Lester Crawford*, Chair, California Tax Education Council
- *Celeste Heritage*, California Tax Education Council Administrator
- *Alison Siegel*, California Tax Education Council Legal Counsel
- *Jill England*, California Tax Education Council Legal Counsel
- *Jennifer Roussel*, Franchise Tax Board
- *Angela Flores*, Franchise Tax Board
- *Rebecca Landeros*, Franchise Tax Board
- *Gigi Jones*, G.g. Jones Public Relations

1. Brief Overview of the California Tax Education Council
2. Issue # 3: Applicability of Good Government Laws
3. Issue # 4: Criminal History Check Authorization
4. Issue # 5: Continued Regulation of Tax Preparers
5. Further Comments

##### B. Professional Groups, Organizations, and Individuals

#### ITEM 2. REVIEW OF THE CALIFORNIA BUREAU OF AUTOMOTIVE REPAIR

##### A. Issues to Be Addressed by the Bureau

- *Patrick Dorais*, Bureau Chief

➤ **Dean Grafilo**, Director, Department of Consumer Affairs

1. Brief Overview of the California Bureau of Automotive Repair
2. Issue # 3: Enforcement Workloads
3. Issue # 5: Requiring License Numbers in Advertising
4. Issue # 8: Minor Service Exemptions
5. Further Comments

**B. Professional Groups, Organizations, and Individuals**

**ITEM 3. REVIEW OF THE BUREAU OF ELECTRONIC AND APPLIANCE REPAIR, HOME FURNISHINGS AND THERMAL INSULATION**

**A. Issues to Be Addressed by the Bureau**

- **Nicholas Oliver**, Bureau Chief  
➤ **Dean Grafilo**, Director, Department of Consumer Affairs

1. Brief Overview of the Bureau Of Electronic And Appliance Repair, Home Furnishings And Thermal Insulation
2. Issue # 5: Outreach
3. Issue # 6: Household Movers Program
4. Issue # 7: License Type Consolidation
5. Issue # 12: Service Contract Working Group Recommendations
6. Further Comments

**B. Professional Groups, Organizations, and Individuals**

**ITEM 4. REVIEW OF THE PROFESSIONAL FIDUCIARIES BUREAU**

**A. Issues to Be Addressed by the Bureau**

- **Rebecca May**, Bureau Chief  
➤ **Dean Grafilo**, Director, Department of Consumer Affairs

1. Brief Overview of the Professional Fiduciaries Bureau
2. Issue # 3: Status of BreEZe Implementation
3. Issue # 4: Registered Business Entities
4. Further Comments

**B. Professional Groups, Organizations, and Individuals**

**ITEM 5. REVIEW OF THE DEPARTMENT OF CONSUMER AFFAIRS**

**A. Issues to Be Addressed by the Department**

➤ *Dean Grafilo*, Director

1. Brief Overview of the Department of Consumer Affairs
2. Issue # 1: Pro Rata
3. Issue # 2: Legal Services
4. Issue # 3: Regulations
5. Further Comments

**B. Issue to Be Discussed Regarding BVNPT**

- *Ben Frank*, Administrative and Enforcement Monitor, Board of Vocational Nurses and Psychiatric Technicians (BVNPT)
- *Elaine Yamaguchi*, Executive Officer, BVNPT
- *Tammy Endozo*, Board President, BVNPT
- *Bernice Bass de Martinez*, Board Vice President, BVNPT

1. Issue #8: Update and Status of the BVNPT
2. Further Comments

**C. Issues to be Addressed by the Office of the Attorney General**

- *Gloria Castro*, Senior Assistant Attorney General, Health Quality Enforcement Section
- *Linda Schneider*, Senior Assistant Attorney General, Licensing Section
- *Sirat Attapit*, Director, Office of Legislative Affairs

1. Issue #9: Brief Overview of the Report Prepared Pursuant to Business and Professions Code Section 312.2
2. Further Comments

**D. Professional Groups, Organizations, and Individuals**