



Joint Oversight Hearing

**Senate Business, Professions and Economic Development
And
Assembly Business, Professions and Consumer Protection Committees
Senator Ted Lieu and Assemblymember Susan Bonilla, Chairs**

Agenda

**Monday, March 10, 2014, 9:00 a.m., and Upon Adjournment of Session
John L. Burton Hearing Room (4203)**

ITEM 1. UPDATE BY DEPARTMENT OF CONSUMER AFFAIRS ON SPECIFIC ISSUES

A. Issues to Be Addressed by the Department

- ***Denise Brown, Director***
 - ***Awet Kidane, Chief Deputy Director***
 - ***Michael Gomez, Deputy Director, Division of Investigation and Enforcement***
1. Overview of the Department of Consumer Affairs
 2. Consumer Protection Enforcement Initiative: "A Systematic Solution to a Systemic Problem"
 3. BreEZe (Discussed by Panel C)
 4. Transfer of Medical Board Investigators to the Division of Investigation
 5. Pro Rata
 6. Sunshine – Public Access to State Government
 7. Advertising – Unlicensed Activity
 8. Governor's Reorganization Plan No. 2
 9. Further Comments

B. Issue to be Addressed by the Legislative Analyst's Office (LAO) and Department

- ***Helen Kerstein, Fiscal and Policy Analyst, LAO***
- ***Brian Brown, Managing Principal Analyst, LAO***
- ***Michael Gomez, Deputy Director, Division of Investigation and Enforcement***

1. Department of Consumer Affairs Enforcement Delays (Handout)

C. BreEZe Implementation and Experiences of Licensing Boards

- ***Awet Kidane, Chief Deputy Director***
- ***Kimberly Kirchmeyer, Executive Director, Medical Board of California***
- ***Kristy Underwood, Executive Officer, Board of Barbering and Cosmetology***
- ***Louise Bailey, Executive Officer, Board of Registered Nursing***

ITEM 2. REVIEW OF THE BUREAU OF AUTOMOTIVE REPAIR

A. Issues to Be Addressed by the Bureau

- ***Patrick Dorais, Bureau Chief***
 1. Brief Overview of the Bureau of Automotive Repair
 2. Relationship Between BAR and the ARB (Issue #1)
 3. Pro Rata (Issue #3)
 4. Verification of Criminal Conviction Information (Issue #4)
 5. Exempt Areas of Practice (Issue #6)
 6. Administrative and Enforcement Monitor Recommendations (Issue #8)
 7. Further Comments

B. Professional Groups, Organizations, and Individuals

ITEM 3. REVIEW OF THE CALIFORNIA TAX PREPARER EDUCATION COUNCIL

A. Issues to Be Addressed by the Council

- ***MaryBeth LaMunyon-Jones, Chair***
- ***Walter Thomas, Chair of Sunset Review Committee***
- ***John Bishop, Treasurer***
- ***Ruth Godfrey, Director***
- ***Celeste Heritage, Administrator***
- ***Alison Siegel, Legal Counsel***
- ***Armon McConnell, Franchise Tax Board – Fraud & Discovery Section***

1. Brief Overview of the California Tax Preparer Education Council
2. Use of a Standardized Test and Increased Education Requirements (Issue #1)
3. Expand the Scope and Involvement of the Franchise Tax Board (Issue #2)
4. Expensive Media Campaign (Issue #3)
5. Further Comments

B. Professional Groups, Organizations, and Individuals

ITEM 4. REVIEW OF THE CALIFORNIA MASSAGE THERAPY COUNCIL

A. Issues to Be Addressed by the Council

- ***Ahmos Netanel, Chief Executive Officer***
- ***Mark Dixon, Chairman of the Board***
- ***Mike Callagy, Board Member***
- ***Alison Siegel, Special Counsel***
- ***Beverly May, Director of Governmental Affairs***

1. Brief Overview of the California Massage Therapy Council
2. Certification Tiers (Issue #4)
3. Business Registration and Owner/Operator Registration (Issue #6-7)
4. Certification Revocation, Suspension or Denial (Issue #11)
5. Salary Standards (Issue #15)
6. School Approval (Issue #16)
7. Board Member Composition and Standing Committees (Issue #17)
8. Preemption and Practice Rights (Issue #19)
9. Further Comments

B. Public Testimony: Local Government & Law Enforcement, Professionals & Employers, and Other Interested Parties

Panel 1

- ***Kirstin Kolpitcke, Legislative Representative, League of California Cities***
- ***Supervisor Katy Tang, City and County of San Francisco***
- ***Mayor Frank Scotto, City of Torrance***
- ***Captain Bill Stuart, City of Huntington Beach Police Department***
- ***John Lovell, California Police Chiefs Association***
- ***Kelly Mulldorfer, Captain II, Los Angeles Police Department***

Panel 2

- ***Bob Benson, Chairman, Associated Bodywork & Massage Professionals***
- ***Jennifer Tannehill, American Massage Therapy Association, California Chapter***
- ***Helen McDonagh, Regional Developer, Los Angeles West & Northeast, Massage Envy Spa***
- ***Bill Armour, President, Burke Williams, Inc.***
- ***Marilyn Allen, American Massage Council***

Other Testimony

- **Additional Cities**
- **Additional Public Testimony**